
MetroConnect

2021

ANNUAL REPORT



socket
Nashville's Sustainability Outlet



YOU SERVE METRO. WE SERVE YOU.

socket.nashville.gov

ENGAGING METRO EMPLOYEES

The Metro Nashville Departments of General Services and Human Resources partner to offer MetroConnect. The program features tours of innovative and sustainable city projects led by and for Metro employees. Tours are free, during the workday, open to full-time General Government employees, and in 2021, offered both virtually and in person outdoors.



For more information on Metro's sustainability initiatives, visit socket.nashville.gov or contact Jennifer Westerholm at 615-862-5043.



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ENGAGING METRO EMPLOYEES

13 tours
245 participants
250 hours professional
development

Tour sites:

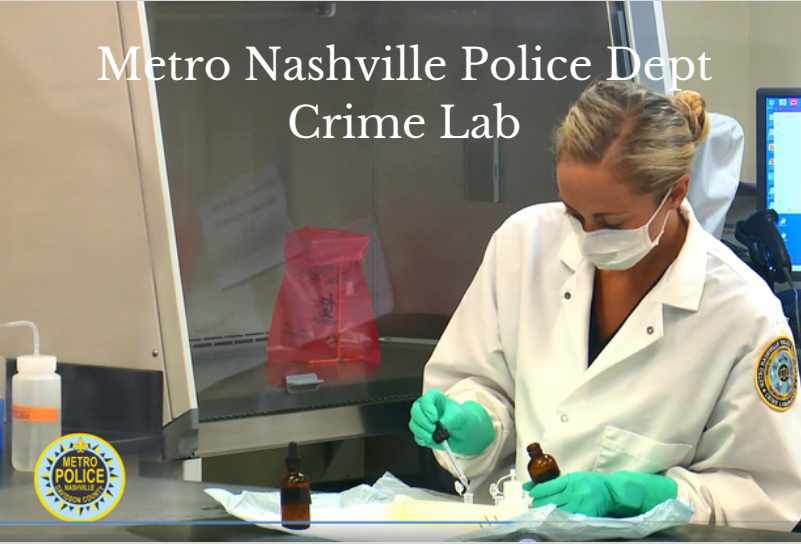
City Cemetery
Frankie Pierce Park
Fulton Campus
Lentz Public Health Center
Metro Police Crime Lab
Shelby Park & Bottoms

In its fourth year citywide, MetroConnect for the first time offered both online, virtual tours as well as in-person, outdoor experiences. This ensured participant safety in light of the ongoing COVID-19 pandemic and broadened participation by providing two pathways to engage. In addition, recordings of the virtual tours are available publicly on the socket.nashville.gov website, offering access to those unable to attend in the initial instance.

This year's tours featured a variety of departments and city functions and highlighted innovative and sustainable projects. Attendees came from 27 agencies across Metro Government.



2021 TOUR SITES



ATTENDEE FEEDBACK

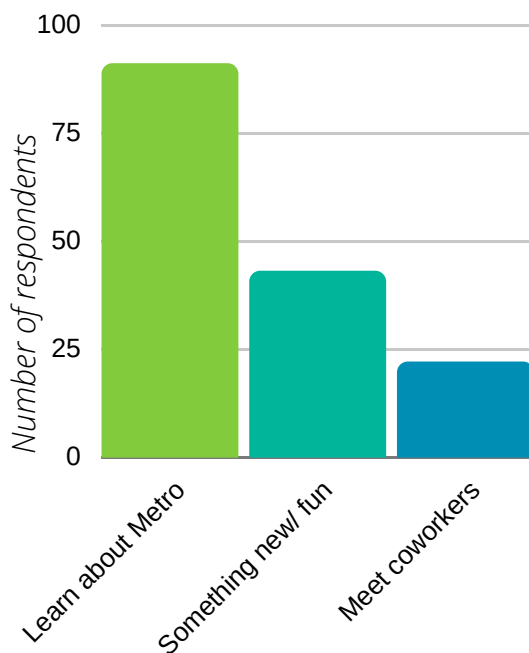
4.5/5 avg rating



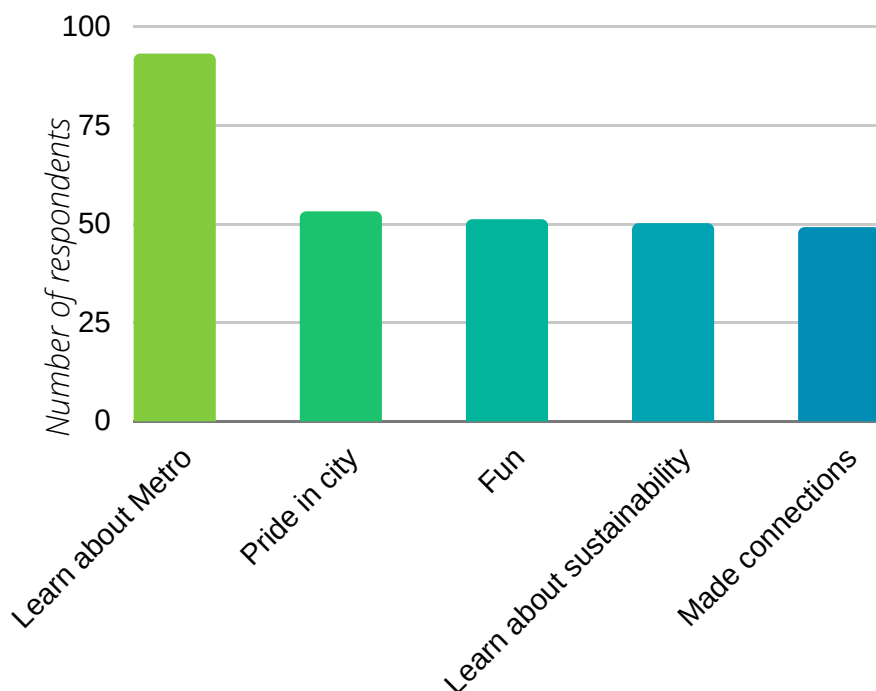
97%

want to attend
another tour

Why did you
participate?



What did you gain
from participating?



This is a great way to connect all of us across Metro in ways that were not possible just a few years ago. I think this is a fantastic program!

Getting outside of the office [is the best part]. In addition to the intended learnings this is an opportunity to refresh my brain space.

The footage for the virtual tour was amazing!

TOUR GUIDE FEEDBACK

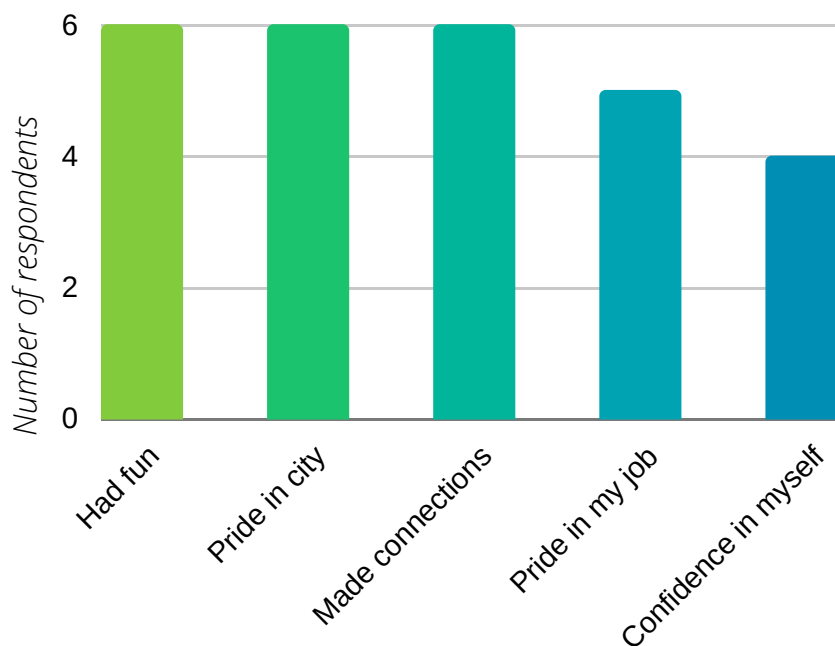
5 star avg rating



100%

want to lead
another tour

What did you gain
from participating?



This was the first time I had ever led a tour about an area of "expertise" that I have gained. It was a lot of fun getting people involved in topics that they may not be that familiar with, but have an impact of their day to day life.

This was a great experience to showcase our laboratory and interact with other metro departments.

PROGRAM RECOMMENDATIONS

MetroConnect participants & management recommend these improvements:

- Increase the number of Metro employees participating. Boost engagement from a variety of departments.
- Ensure Metro employees know that they can attend on "work time." Ensure that departmental leadership encourages participation.
- Provide incentives for participation.
- Consider altering the length and content of videos. Continue to partner with Metro Nashville Network.
- Continue to offer both virtual and in-person tours.



Continue offering both virtual and in-person tours, please. Some of us have a hard time getting off during the day, but can sign in to a virtual tour.

Keep the virtual learning coming (Good job)

For more information about MetroConnect, contact
jennifer.westerholm@nashville.gov or 615-862-5043